



ANNUAL REPORT 2023 | 2024



WELCOME

The Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding Murraylands communities.

The Tailem Bend Community Centre acknowledges the land we are on as traditional Ruwi (land) of the Ngarrindjeri people, custodians for thousands of years. We respect the Ngapaldi (Elders), past, present and emerging. We appreciate their deep spiritual relationships with the country and value their cultural beliefs. We recognise that this Land was, is, and always will be Ngarrindjeri Ruwi.

Services offered are affordable, easily accessible, and encourage social interaction and lifelong learning. There are many dedicated volunteers who will welcome everyone and offer support to people visiting the centre or wanting to become a member including the aged, disabled and the disadvantaged.

MISSION

Provide social interaction and lifelong learning opportunities for our community.

VISION

The Tailem Bend Community Centre Incorporated will be a self-sustaining enterprise that supports the diverse needs of Murraylands communities.

VALUES

Tolerance and Understanding

Honesty and Integrity

Social Inclusivity

Equality and Empathy

Positive Partnership

Non-discriminatory

Safety and Security

Support and Encouragement

ABOUT US

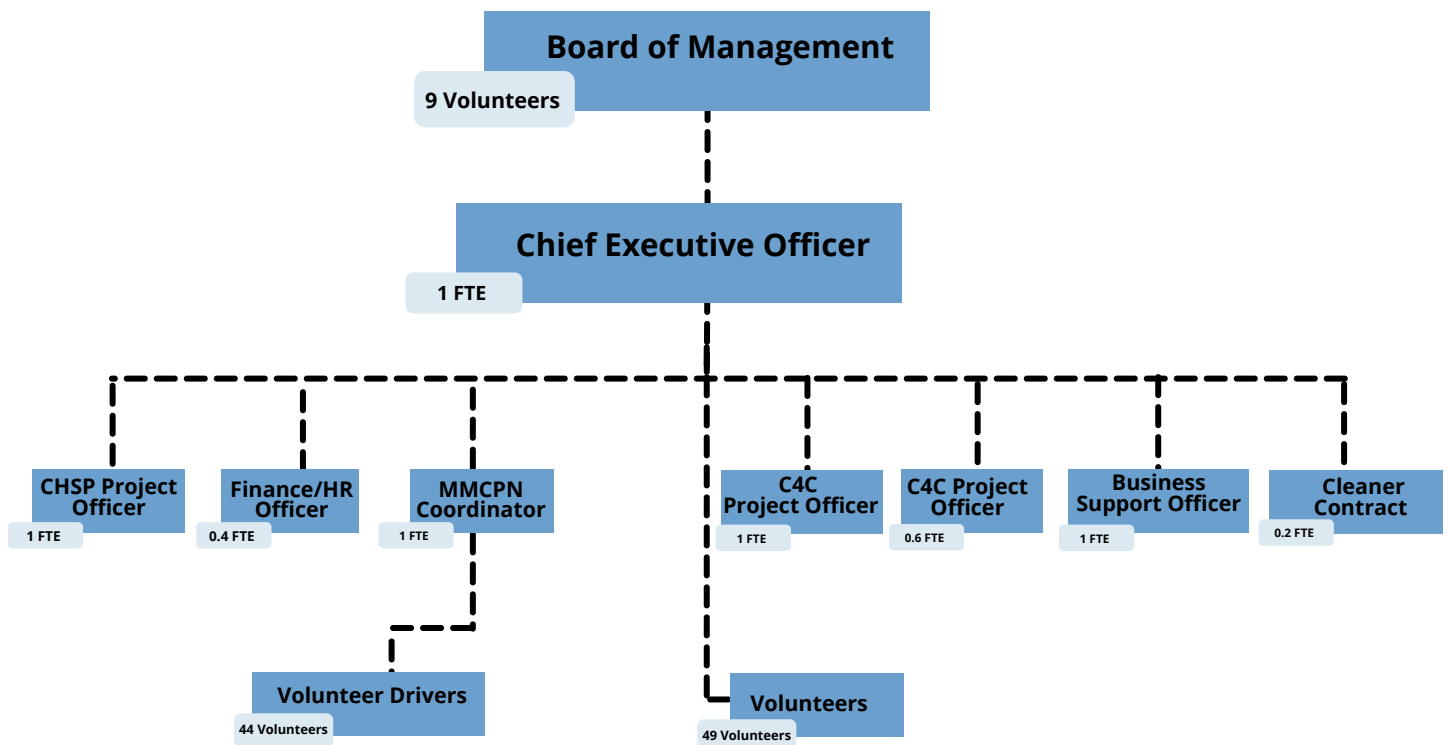
Established in 1987, the Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding Murraylands community.

The TBCC provides vital community services that are affordable, accessible, and targeted to those most in need, with a strong focus on encouraging social interaction and lifelong learning. Services are diverse, and include the hire/use of facilities including a modern function room and commercial kitchen, administrative services, and the delivery of a wide range of programs for various ages and groups. In the 2021 Census, there were 46,148 people in The Coorong (DC) (Local Government Areas). Of these, 52.3% were male and 47.7% were female. Aboriginal and Torres Strait Islander people made up 3.1% of the population. Murray Bridge (5.6%) and Coorong (5.7%) are significantly higher than the State (2.4%) or National (3.2%) average. Three LGAs in the Murraylands ranked in the top 10% of disadvantage (Australian and South Australian communities) for socio-economic disadvantage (RCMB, Coorong and Mid Murray).

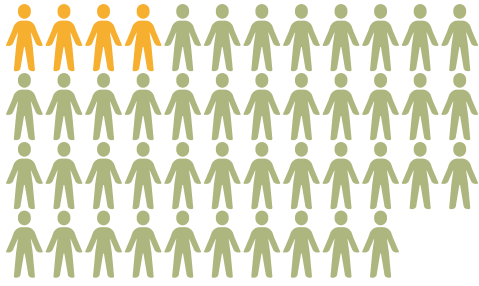
The Centre remains a vital hub, promoting social connection and well-being across all age groups. We honour the visionaries who founded TBCC 37 years ago and believe they would be proud of its current status as a respected, resilient, and resourceful community institution.

Our journey has been defined by hard work, remarkable achievements, and the continuous effort to overcome community challenges.

ORGANISATIONAL STRUCTURE

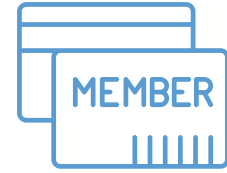


OUR YEAR AT A GLANCE

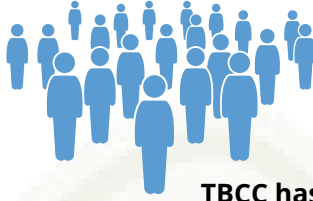


MMCPN has 44 Volunteer Drivers and 4 Companions

1,480 hours of social support individual was provided



TBCC has 70 Financial Members



TBCC has 49 volunteers

948 People have visited TBCC for other services



MMCPN CARS have traveled 142,718 kms



TBCC made 559 wellbeing calls this year



TBCC volunteers have dedicated 4,552 hours



MMCPN has provided 2,294 trips to consumers

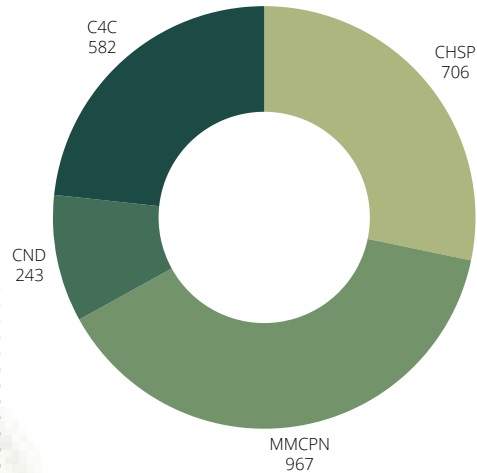
TBCC has cooked over 2000 hot meals



MMCPN volunteers contributed 3,179 hours



TBCC tutors and instructors have delivered 519 classes



349 MMCPN consumers received transport

A total of 2853 students participated in classes



TBCC MINI BUS has been hired by 57 parties and has travelled 11,233 kms



523 people received maintenance on their home



846 hours of home maintenance was provided

4%

of clients identify as Aboriginal or Torres Strait Islander (ATSI)

8.5%
of clients identify as Culturally and Linguistically Diverse (CALD)

YEARS OF SERVICE

1 YEAR

2023 Amanda Bakker, Heather Bakker, Lisa Barrett, Suzanne Barrett, Lynette Bald, Zoey Cazzolato, Judith Cross, David Farren, Richard Hearne, Sylvia Heinrich, David Kittel, Grant McCormick, Mel Reu, Glenda Shepherd, Kylie Slattery, Mandi Stroh, Brett Torcetti and Tina Torcetti.

5 YEAR

2024 Greg Gibson, Peter Heaven, Lesley Pearce and Valerie Sparrow

10 YEAR

-

15 YEAR

2024 Trevor Gordon

20 YEAR

2024 Brian Lloyd and Janelle Merritt



LIFE MEMBER

2000 Rosemary Symonds†

2001 Helen Kozikowski

2011 Beverley Moyes

2013 Flo Gower

2013 Syd Gower†

2017 Lorraine Cresp

2017 Julie Horan

2018 Peter Cresp

2018 Trevor Gordon

2019 Patricia Wehl-Connolly

2019 Rhonda Coleman

2020 Beryl Humphris†

2022 Tammy shepherd

BOARD AND STAFF

TBCC is fortunate to have highly regarded and diverse Board members who are focused on building a vibrant, adaptive, and sustainable organisation.

Goals are set through effective community consultation and in accordance with TBCC policies, procedures, and grant funding expectations. Outcomes are achieved by working effectively with staff, volunteers, networks and partnerships.

BOARD OF MANAGEMENT



Judy Bagg
Chairperson



Jack Hunt
Vice Chairperson



Sophie Eldridge
Secretary



Jeanette Gower
Treasurer



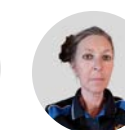
Trevor Gordon
Public Officer



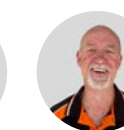
Trudy Stanley
Committee



Tim Overett
Committee



Lisa Barrett
Committee



Trevor Coombe
Committee

STAFF



Tammy Shepherd
CEO



Denise McLoughlin
CHSP Project Officer



Mandi Stroh
Finance Officer



Zoey Cazzolato
C4C Project Officer



Mel Reu
MMCPN Coordinator



Krystle List
Business Support
Officer



Christine Rhue
C4C Project Officer



CHAIR REPORT

Judy Bagg - Chairperson

It was wonderful to see the past year at TBCC begin and end in a flourish of activity and the sound of happy people enjoying all the activities on offer.

While the demand for services grow, our talented team of staff and volunteers continue to work hard to find creative ways to make shrinking resources stretch to meet demand. The support from our members and the wider community has been unwavering and makes it all worthwhile.

We farewelled two valued staff members this year and welcomed one addition to the team. We extend our best wishes to Katrina Touzeau - Communities for Children Facilitator and Lauren Andriske - Business Support Officer in their future endeavours, and warmly welcome Krystle List into her role as Business Support Officer. We were also pleased to welcome back Christine Rhue, the very capable C4C Facilitator, to TBCC to cover a vacant position until June, pending funding announcements.

In November 2023 we saw the TBCC CPN selected as a finalist in the Community Achievement Awards in the Ryde International Connecting Communities Category. A lovely evening was attended by a group of staff and volunteers to receive their award and showcase the work CPN does. Listening to the work other people do in their communities always fires up our enthusiasm to come home and do more in our community.

November also saw the return of the TBCC Melbourne Cup lunch at the Tailem Bend Town Hall in response to the communities request. This was a huge success with the attendees dressed in their Melbourne Cup finery thoroughly enjoying the entertainment, food, sweeps, fashion parade and the race on the big screen. Due to popular demand this event will return again in 2024 and we look forward to seeing you all there.

December marked the beginning of our Christmas celebrations. TBCC in collaboration with C4C and ac.care participated in the Murray Bridge and Mannum Christmas Pageants.

Scooby Doo wowed the crowd in Murray Bridge and the bright and cheerful Greatest Show on Earth Float brought cheers and smiles from the crowd in Mannum. Unfortunately the Tailem Bend Christmas pageant was washed out by rain but we look forward to participating again this year.

In celebration of the end of the year and Christmas, consumers, volunteers and staff gathered at the Tailem Bend Bowling Club for a delicious Christmas lunch followed by a game of bowls for those who were game to give it a go. Much fun was had by all and it highlighted the wonderful community spirit within TBCC. The CPN drivers were treated to a delightful lunch at Meningie Golf Club in recognition of their service. Lauren created a stunning balloon garland photo booth, and there were plenty of laughs over the humorous photos. It is always nice to have a bit of fun to strengthen volunteer relationships.

The C4C Christmas movie night in Rotunda Park was enjoyed by many local families and the star of the show was the Grinch, who had to run very fast to avoid being captured by the excited children.

To complete the Christmas celebrations, we were all treated to the most amazing Christmas "Enchanted Experience" at TBCC, this breathtaking display of lights and decorations filled the building and was enjoyed by many people, with visitors from as far away as Hong Kong stating it was one of the most spectacular displays they had ever seen.

While there have been too many events, activities and bus trips to mention them all individually, they have brought much fun, friendship and enjoyment to numerous people throughout the year.

In 2024 TBCC has been very fortunate to receive some generous donations and Government grants from Department of Human Services, Tailem Bend Advancement, Tour De Cure, Rotary and Lions. These donations have made it possible to purchase vehicles and support initiatives for food security including the supplies for the grow cart, the building of new garden beds, fencing and rain water tanks to name a few.



CHAIR REPORT

Judy Bagg - Chairperson

We must extend our heart felt thanks to the staff and volunteers for their perseverance and success in grant writing, which brings us necessary funding and projects. This task is time consuming, demands special skills and involves many hours of hard work, playing a crucial role in our behind-the-scenes achievements.

TBCC is continually striving to find new funding streams and we are currently focusing on developing philanthropic partnerships to ensure our future financial stability. We welcome any assistance or guidance in achieving this goal.

Our strategic direction remains focussed on continuous improvement and innovation, ensuring TBCC continues to set the standard for community centres. Recently a prominent VIP stated, "Make no mistake, TBCC is the best community centre in SA, if not Australia. As a community, we should be so proud of what is achieved and widely recognised as a best practice model." This endorsement reflects our commitment to excellence and the collective efforts of our staff, volunteers and members in creating an outstanding community hub.

TBCC is also very grateful to Nat Cook Minister from the Department of Human Services, Nick McBride Member for MacKillop, Tony Pasin Federal MP, Department of Health and Aged Care, Department of Social Services and Department for Infrastructure and Transport, for their ongoing support of our organisation and for visiting us to see what is being achieved.

A warm congratulations to our CEO Tammy Shepherd, on her impressive achievements as a volunteer with the South Australian Community Transport Association. Tammy has been dedicated to advocating for a fairer and more equitable funding system for CPN's across Australia. In recognition of her outstanding contributions, Tammy was nominated for The South Australian Volunteer Awards for Excellence in Volunteer

Management and received a certificate from the Department of Human Services. Additionally, Coorong District Council Chief Executive Officer Bridget Mather nominated Tammy for a Zonta Women of Achievement Award.

On behalf of the Board, I would like to acknowledge and sincerely thank both our dedicated staff and volunteers for their tremendous efforts this year. Each staff member has run their programs in an exemplary manner, greatly benefiting TBCC and our community with their expertise and enthusiasm and setting a high standard for how community centres deliver their programs. Our volunteers have provided countless hours of support across all areas of TBCC, and we are incredibly fortunate to have such an amazing team. Congratulations to the five volunteers who received certificates and pins for their many years of continuous service during volunteer week, and thank you to the organisations that held events to celebrate their contributions.

We extend our sincerest thanks to our members and consumers for your ongoing support and engagement with TBCC; it truly makes our efforts worthwhile.

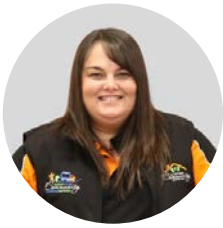
To my fellow board members, I express my deepest gratitude for your unwavering support throughout the year. It has been an absolute pleasure working alongside each of you to achieve many positive outcomes.

We look forward to the coming year with enthusiasm and are already working on some exciting new projects for you to watch out for.

TBCC is a unique and dynamic organisation built on the generosity, kindness, dedication, passion and collaboration from every one of you. You are all incredible.

Warm Regards
Judy Bagg





CEO REPORT

Tammy Shepherd - Chief Executive Officer

As we reflect on the last fiscal year, it is challenging to ignore the increasing social impact issues that have stretched our resources. Housing, energy, mental health, and food security have been at the forefront of these challenges. While these complex issues are beyond our organisation's capacity to solve entirely, we remain steadfast in our advocacy and support for those in need.

None of our achievements would be possible without the resolute team of staff and volunteers who contribute countless hours to make the TBCC what it is today. I express deep gratitude to the Board of Management, whose unwavering support of our Strategic Plan and vision for the future and sustainability of TBCC is invaluable.

Let us reflect on our achievements and explore future growth opportunities. This celebration aims to inspire renewed passion and dedication towards our mission of creating sustainable and thriving communities. Throughout the 23/24 fiscal year, we have provided advocacy, capacity building, and training programs in accordance with funding outcome requirements. In consultation with the Board, we will continue to assess revenue initiatives and cost optimisation strategies, along with effective governance.

Sustainability and reducing reliance on government grants are key priorities for our organisation. With our Public Benevolent Institution (PBI) Deductible Gift Recipient (DGR) status, we actively seek philanthropic donations to provide essential resources and flexibility for timely community responses. Moving forward, we will pursue opportunities to expand our funding base and establish new partnerships with philanthropic organisations and businesses to secure future funding and enhance our advocacy in rural and regional communities.

As each year passes, it becomes increasingly clear how busy the TBCC has been. Exciting, innovative programs have once again provided opportunities

for people from diverse backgrounds to come together to learn and connect in a supportive environment. We will continue to focus on communication, commitment, and cooperation between the Board, CEO, staff, and volunteers to ensure that innovative programs and opportunities align with our Strategic and Business Plans, and outcomes come to fruition in the best interest of the community we serve.

We have seen the completion of some multi-year projects, secured resources for new projects, partnered with great organisations and individuals to deliver programs and events, and had the chance to walk alongside some amazing community members. It is difficult to pinpoint highlights in a year filled with so many, but we are particularly pleased to be progressing with the Stationmasters House.

Achievements

- Partnered with the History Group to erect signs in Rotunda Park.
- Partnered with Tour De Cure, receiving a \$10k donation to support MMCPN and help people diagnosed with cancer.
- Purchased two new Toyota hybrids, meeting our environmental outcomes.
- Purchased five AED defibrillators to support volunteers.
- Obtained two grants for the Stationmasters House.
- Received funding for projects from both Rotary and Lions Club.
- Awarded \$100k from the Tailm Bend Advancement Group.
- Reviewed all TBCC Policies and Procedures to ensure leadership in Governance and legislative compliance.





CEO REPORT

Tammy Shepherd - Chief Executive Officer

I concluded my voluntary communications officer role with the South Australian Community Transport Association (SACTA). The dissolution of SACTA in November 2023 fulfilled its initial mission of advocating for its members, who are now better served by becoming direct members of the Australian Community Transport Association (ACTA), the national peak body for community transport. Following this transition and working closely with ACTA, we were selected as one of 32 CHSP transport providers Nationally to undertake the Community Transport Pricing Pilot. Partnering with the Department of Health and Aged Care, the pricing pilot aims to:

- Develop and evaluate a more accurate way of calculating transport costs.
- Develop and test alternative policy arrangements.
- Incorporate social engagement and client choice.

In other highlights, Judy and I attended the South Australian Volunteer Awards, where I was nominated for Volunteer Manager of the Year. Although I was not a finalist this year, it was an absolute pleasure to see all the very deserving nominees and finalists, including Coorong Council resident nominees Kaye Bartlett and Christine Hartmann. Their achievements are a great motivator to do more. The Joy Noble Medal winner was 89-year-old Dulcie Boag, who still volunteers and was unable to accept her award due to being in the hospital, an inspiring testament to her dedication.

When I started at the community centre, the importance of work-life balance in this industry was stressed as paramount. The average coordinator or CEO of a community centre lasts two to three years before experiencing burnout. January 2024 marked my 13th year in the role of CEO. While I still love the job as much today as the day I started, I recognise the critical importance of succession planning for the organisation. Strategic negotiation with the

Board of Management has resulted in extending my current contract until June 2027.

As we move forward, let us continue to build on our successes, seek new opportunities for growth, and remain committed to our mission of creating sustainable and thriving communities. Thank you to everyone who has contributed to TBCC's achievements this past year. Your passion and dedication are the bedrock of our success.

Tammy Shepherd
CEO

Tailem Bend Community Centre





FINANCE REPORT

Mandi - Finance Officer

During this year, TBCC secured grant funding amounting to \$951,763 reflecting an increase of \$121,479 compared to the previous financial year. This funding was allocated across various streams as follows:

- Department of Health (DOH) Commonwealth Home Support Program (CHSP) - \$261,141
- AC Care - Communities for Children Murraylands - \$308,205
- Department of Human Services (DHS) Community and Neighbourhood Development Program (CND) - \$101,514
- Department of Human Services (DHS) SA HACC U65 CPN - \$103,849
- Department of Health (DOH) Transport O65 - \$177,054

Other grants received were Taillem Bend Advancement Group \$100,000, DHS Community Invest \$47,046, DHS Social Impact Round 1 \$8,955, Cultivating Connect Communities (SA Power Networks) \$4,550 which have all been unexpended and rolled over to 2024-2025 financial year. We also received a \$10,000 grant from Tour De Cure which resulted in us purchasing 2 more AED Defibrillators for our passenger vehicles.

This financial year saw two new vehicles in our possession, both Rav4 Hybrids, one of which is situated at Lameroo and has shown a great improvement in cutting down fuel costs.

All grant money was expended, once again.



Jeanette Gower - Treasurer

TBCC Mini Bus Hire Report

The minibus continues to be externally hired and contributed to \$8498 of total income for the year, most of which are repeat hirers or have been recommended by other hirers. Our bus is seemingly popular, being hired externally over 50 times again this year.

Once again, we are extremely grateful for our volunteers who help check in and out the bus for external hires and put in a lot of time to help us.



SECRETARY REPORT

Sophie Eldridge - Secretary

This is the second year that I have been in the role of the Secretary on the Board of Management.

I would like to thank the TBCC staff for their day to day management of the centre and their commitment to the centre.

The TBCC offers exceptional programmes to the community and should be commended for setting such a high standard for a community centre in South Australia.

I enjoy attending and representing as Secretary for the Board of Management meetings, they are well organised and prepared for and I appreciate Krystle, Tammy and Judy for their assistance.





CHSP REPORT

Denise McLoughlin -
Commonwealth Home
Support Programme (CHSP)
Project Officer

At TBCC, commitment and dedication are the cornerstones of our ongoing pursuit of excellence. This year, the CHSP has experienced significant transformations. With new standards on the horizon and evolving aged care CHSP funding, the future holds uncertainties, but our aim remains clear: to simplify home care support for our cherished consumers aged 65 and over, and for Aboriginal and Torres Strait Islander individuals aged 50 and above. Despite the challenges, TBCC CHSP has celebrated notable achievements in 2023/24. Guided by a "make it happen" attitude, we work diligently to make impactful differences within our local community.

Our volunteers are the lifeblood of TBCC CHSP, enabling us to provide extensive support and meet our CHSP funding goals. Behind the scenes, well-being calls foster meaningful connections, while our kitchen consistently emanates the delightful aromas of home-cooked meals. Our diverse activities—Decorative Art, Colourful Creations, Bingo, Scrapbooking, Choir, Woodturning, and Woodworking result in high-quality take-home creations. Additionally, our Line Dancing, Go Getters, Pilates, Strength and Balance, Woodworking, and Sewing classes, led by expert tutors, enjoy high attendance each week. This year, we hosted 518 classes, averaging 20 classes per week, with 151 CHSP consumers participating.

Bus trips have brought joy and enrichment to our consumers. We visited city theatres for performances such as Miss Saigon, Tina Turner, Elvis, and Mary Poppins. Our minibus facilitated social outings to Monarto Zoo, Illuminate Adelaide, and shows like Women with Big Hits, and Frank and Ella. Our beloved Social Surprise days, where destinations remain a secret until departure, have taken us to Kingston, Virginia Nursery, Stirling, Hahndorf, Mannum, Victor Harbor, and many other delightful locations. Each trip filled with shared stories and laughter.

Our Melbourne Cup and Our Goldies Lunches showcased a delightful array of flavours, prepared by our dedicated TBCC volunteers. Kaye and her

team offered a variety of frozen meals for purchase, allowing our community members to enjoy these delicious options at home. Everyone is welcome to join a CHSP lunch, and this year, over 2000 meals have been prepared at TBCC.

The Enchanted Experience was a highlight, transforming TBCC into a magical world of holiday wonder. Over the course of a week, we created four enchanting rooms adorned with sparkle, reindeers, Australian animals in festive hats, shining Christmas trees, and occasional Grinch characters. The joy on everyone's faces confirmed the success of this magical endeavour, culminating in a Christmas movie night held in the park.

To secure ongoing CHSP funding for the region, we met and exceeded our output targets as requested by the Department of Health and Aged Care. Our accomplishments are a testament to the hard work and unwavering support from our community and volunteers.

Here's a snapshot of our achievements:

- Domestic Assistance: 86 hours
- Goods and Assistive Devices: 18 units
- Home Maintenance: 846 hours
- Home Modifications: \$31425.25 (depleted)
- Meals: 1973 units
- Social Support Group: 4687 units
- Social Support Individual: 1480 units
- Transport: 904 units

TBCC is supported by exceptional staff, led by our CEO, Tam, who provides the flexibility needed to run our programs and guides us in delivering high-quality services with compassion. Our dedicated team—Mel, Zoey, Christine, Mandi, Krystle, and Trudy—work cohesively, fostering outstanding relationships with our consumers. Our TBCC Board offers feedback, and proactively addresses challenges with innovative ideas. This year, CHSP has been a collective effort, and I hope my report reflects the teamwork required to cultivate a thriving Community Centre. I find immense passion in my role, each day, I have the privilege of engaging with individuals who remind me of my grandparents, and I consider myself truly fortunate.

I invite you to join us and experience the rewards of being part of something truly valued, just as I have.



COMMUNITIES FOR CHILDREN (C4C) REPORT

Zoey Cazzolato
C4C Project Officer



Christine Rhue
C4C Project Officer

The 23/24 period has been an interesting year for the C4C Team. The year has been full of positive moments with families, children and the community while delivering a mix of evidence-based and evidence-informed programs across the region. The team have worked hard to connect with all towns from Swan Reach to Tintinara and everywhere in between across the Coorong, Mid-Murray, Rural City of Murray Bridge and Karoonda regions.

Along with the fulfilling moments, there have also been some challenges to overcome, including staffing changes with Katrina moving on to new and exciting endeavours. Throughout the first half of the year Katrina made her mark with exceptional organisation skills, commitment to the team, supportive nature, and unwavering passion for supporting children, families and the community. Katrina has a gift of forming relationships with children and their families and made an impact on their lives while in the C4C role. We thank Katrina for her hard work and dedication over the 17 months at TBCC.

This meant the team was down a staff member with the uncertainty of funding viability coming into the 24/26 period we were unable to advertise this position. Facilitators from our facilitating partner were supportive and stepped in to assist in delivering programs. In true TBCC spirit, staff and volunteers stepped up to help within this space. At TBCC we value having a number of our staff trained in the evidence-based programs we deliver to be able to have flexibility when needed, this attribute allowed Denise to help with delivering DRUMBEAT, Seasons for Growth and Parent Child Mother Goose across term 1 before Christine come back on board to assist in facilitation. With our new contracts in place, Christine will continue as a C4C Project Officer alongside Zoey moving forward. With experience in the C4C role as well as all things TBCC, Christine brings a wealth of knowledge, exceptional facilitation skills, and the drive to learn new aspects of the role. We are looking forward to what the new year has to bring.

Along with facilitating programs and general duties, we have also been busy planning and engaging in other projects including supporting visions of TBCC, showcasing children's artwork in the Murray Bridge Show, applying for Words Grow Minds funding to provide families with extra support in the Tailem Bend Public Library and also working with Tailem Bend Primary School to plan upcoming events supporting mental health awareness. Another big success was having a lot of fun in the Mannum and Murray Bridge Christmas parades, although we were saddened not to be able to participate in the Tailem Bend parade due to inclement weather and a date change conflicting with other commitments.

A goal for the C4C team was to uphold a stronger social media presence to support families from a digital angle, this allows for different material and information to be shared in an accessible way to all families. We have been able to share informative material such as the Words Grow Minds Campaign and family friendly events and initiatives held within the regions. The social media platform has also allowed the C4C team to celebrate and acknowledge awareness days and weeks including but not limited to, World Nursery Rhyme Week, Random Acts of Kindness Day, Harmony Week, Nature Play Week, National Simultaneous Storytime, National Families Week, National Reconciliation Week, Infant Mental Health Awareness Week, Father's Day, Mother's Day and even fun days such as National Vegemite Day, and so much more.





COMMUNITIES FOR CHILDREN (C4C) REPORT

Zoey Cazzolato and Christine Rhue -C4C Project Officers

Over the year through our evidence-based and evidence-informed programs, the C4C team at TBCC supported 579 consumers, this includes 383 children and 196 adults.

Zoey attended accidental counsellor training earlier in the year and is currently completing training for Sibworks. As well as joining various webinars across the year to upskill and build knowledge in various areas of the C4C role, including cultural aspects, supporting family wellbeing and working with families with additional needs.

Celebrate Connection

Our Celebrate Connection events are always a blast! Not only are these events fun they promote connections between families and the community! We held 25 events over the year which included celebrating days of significance and enjoying some family fun events such as, Science Week, Father's Day, our end of year Christmas Party, Christmas baubles craft, Kindness workshop, Harmony Day, Easter crafts and hunt, outdoor games, Mother's Day, Mini World creations, Art workshops, Teddy Bears Picnic and collaborating with Nature Play SA. Plus we were involved in two Christmas parades.

Coorong and Karoonda – 14 events were held which seen 146 participants attend.

Mid Murray – 8 events were held which seen 70 participants attend.

Rural City of Murray Bridge – 8 events were held which seen 95 participants attend.



Parent Child Mother Goose (PCMG)

PCMG has been delivered in four locations being Murray Bridge, Mannum, Meningie and Tailem Bend. PCMG has been a rewarding part of our year. There is something about being greeted by a

child with a big smile that warms your heart! We have seen children grow and connections strengthen, friendships form and have shared in achievements and challenges across the year.



This year we have continued to enjoy our intergenerational sessions with our PCMG groups. We held 4 sessions at Jallahah homes in Meningie, 4 Sessions at Aminya Village in Mannum, 2 sessions at Lerwin in Murray Bridge as well as 2 sessions with the aged care residents at the Tailem Bend Hospital. Intergenerational sessions not only build community connections but also unite different generations through the universal language of music! These sessions have many benefits for all involved including reducing isolation, sharing skills, boosting wellbeing and promoting cognitive stimulation.

Our Families have benefited from having Sophie join each session once per term as a Registered Midwife. Sophie is available for families to gain weights and measurements for the children, document entries in the child's blue book and also support parents with queries and questions they may have. This service has been invaluable as some families do not have access to ongoing support and midwifery service after the newborn stage.

In term 2 we were lucky enough to have Amanda from Mighty Mums as a guest speaker join two of our sessions. Amanda is a specialist in women's fitness and approached the C4C team with her passion for supporting parents with postnatal wellbeing and the idea of sharing her knowledge with parents who attend PCMG. At the sessions Amanda spoke about physical recovery after birth, safely returning to exercise, core and pelvic floor support and tips to be active with kids, sharing the importance of looking after ourselves, and how to integrate that into the busy routines of being a mum.



COMMUNITIES FOR CHILDREN (C4C) REPORT

Zoey Cazzolato and Christine Rhue -C4C Project Officers

We have also enjoyed visits to the Taillem Bend Library once a term with our Taillem Bend Group. Our Library sessions not only promote use of the library but also provides a warm welcoming space for families to enjoy, and provides fun opportunities to build literacy and language skills.

Through PCMG sessions we have been able to acknowledge and celebrate various special events including sharing in National Simultaneous Storytime, Recognising Reconciliation Week, Father's Day and Mother's Day, Easter and Christmas and also World Nursery Rhyme Week.

- Murray Bridge – 37 sessions with 123 attendees
- Mannum – 39 Sessions with 45 attendees
- Meningie – 39 Sessions with 87 attendees
- Taillem Bend – 40 Sessions with 67 attendees



DRUMBEAT

DRUMBEAT is an acronym for Discovering Relationships Using Music, Beliefs, Emotions, Attitudes and Thoughts. The DRUMBEAT program is a blend of drumming, discussions and fun which helps to build students resilience and guide choices. Over the year we have delivered 6 programs of DRUMBEAT to 59 students at various schools including Tyndale Christian College, Taillem Bend Primary School, Jervois Primary School, Mannum Community College and Coomandook Area School.

Seasons for Growth

Seasons for Growth is a program delivered to students who have experience grief, loss or change in their lives. The program supports students to navigate through these changes, promoting coping strategies and tools as well as providing a space to share their story.

Over the 23/24 period we have delivered 4 programs to a total of 19 participants at schools including Jervois Primary School, Meningie Area School and Taillem Bend Primary School.

Awards

The Communities for Children 'Family Friendly' Business awards were held for its second year. We have two winners for 2024, both businesses' demonstrating excellence in providing safe, secure and supportive services for children, young people and families.

Congratulations to Darren, Lisa and Olly and the team at Everyone's Got an Olly – EGO Farm, in Jervois, and Bridgette and the team at Murray Bridge Wellbeing Hub





MMCPN REPORT

Melissa Reu- Murray Mallee Community Passenger Network (MMCPN) Coordinator

The past twelve months have seen significant milestones in the MMCPN office. We have embraced change and grown as an organisation, thanks to the many people who have helped the MMCPN office gain strength and momentum this year. MMCPN has made a significant impact on people’s lives in the community. Feedback from consumers such as Pauline from Murray Bridge, who said, “My Aged Care told me I would have to wait for one month to be able to use your service. Thanks so much for getting me to my appointment next week,” and Trevor from Murray Bridge who spoke to Mel at one of our Goldies lunches to say, “Thank you for my last transport. The service has helped me make it to all the appointments I need for now. My last transport was a very hot day and Jeanette drove very well. We’re very pleased with the services,” highlights our positive impact.

Management Changes

The start of the financial year in July marked a change in the management of the medical bus. Although still funded by the Department of Infrastructure and Transport, the business was sold from the Stones family to new managers at Swan Hill Bus Lines, trading as BusBiz in South Australia. BusBiz is managed by Peter Bowmann State Manager, and Janine Murton Manager of SA Operations. There has been great teamwork between Tailem Bend Community Centre (TBCC) and BusBiz to ensure a smooth delivery of the medical bus. Mel has assisted Janine when out of range in contacting the drivers of the medical bus, and Janine has helped with emergency appointments or pickups at the last minute, even after the 2 pm cut-off time.

Many compliments have been given to TBCC regarding the caring and compassionate nature of the BusBiz drivers. One notable mention is from a confidential client who normally prefers car transport with a female driver. When needing emergency transport home from an Adelaide

hospital and finding only the medical bus available, she decided to use it. The following day she shared, “I really enjoyed it. Richard (BusBiz driver) was so lovely, and I chatted to him the whole way home. I really want to use the bus again if my appointments work with the bus times.”

New Reporting Criteria

The Department of Human Services announced



changes to the eligibility criteria for mandatory reporting as of July 1, 2023. This includes capturing new data on the ‘client profile, how much did we do, and client demographics’ section. The added criteria didn’t pose much of a challenge during reporting.

Fleet Expansion

August saw the arrival of our new Hybrid RAV 4. The vehicle was stationed in Lameroo due to the distance covered on each trip and the mobility issues of two clients requiring large walkers or wheelchairs. Drivers gave great reviews, complimenting the comfort and quietness of the vehicle. The second RAV 4 arrived in November. With most of our transport starting in Tailem Bend, it made sense to station the second RAV there, boosting our fleet to seven CPN vehicles and the minibus.

Bushfire Preparedness

Mel attended a Bushfire Preparedness Seminar in December in



Mount Barker. The seminar provided valuable insights, prompting the installation of bushfire-ready kits in all CPN vehicles. These kits include leather gloves, high visibility vests, woolen blankets, and updated first aid kits. This initiative has been added to our continuous improvement plan. Information on best practices during unfortunate situations was distributed to drivers.





MMCPN REPORT

Melissa Reu - Murray Mallee Community Passenger Network Coordinator

Although we don't transport during catastrophic weather conditions, being prepared, especially in the Mallee area, is crucial.

Community Engagement

There have been four meetings with local Governments and community groups this financial year. Tammy held a presentation at the Murraylands and Riverland LGA meeting in October 2023 where many needs for transportation improvements were discussed. This meeting was a step in the right direction for the town of Karoonda and started the conversation to extend services in the area.

With the depletion of a local doctor in the Karoonda district, concerned community members approached TBCC to enhance the Community Passenger Network in the region. In February 2024, Tammy and Mel attended a meeting at the Karoonda Institute. Tammy conducted a driver presentation on the CPN and the Volunteer Driver Accreditation Program. We received significant interest from the community members willing to volunteer as drivers. As a result, we are in the process of inducting 14 new drivers for the region. Karoonda Hospital staff have been fantastic in collaborating with TBCC, and the offer to use the hospital car has been successful and smoothly run.



Tammy and Mel attended a meeting with the Limestone Coast Council in June 2024. The meeting was crucial for council members to understand how the Community Passenger Networks are funded and operate.

In June 2024, we attended a morning tea at the Meningie RSL. The main focus of the presentation was to educate community members about the services available through My Aged Care and how to navigate package providers. The event was well attended and provided a wealth of information with friends and family who were struggling with costs of transport or accessing services.

Additionally, the presentation highlighted the need for more volunteer drivers in the area. This topic was well received, with many residents seeking further information on how to apply and the responsibilities involved in volunteering as a driver.

Acknowledging Our Drivers

Drivers have played a crucial role in the success of the MMCPN in the years 2023 to 2024. They have picked up last-minute trips, undertaken very long trips, and helped with the maintenance of the vehicles. Without our pool of volunteer drivers, MMCPN wouldn't be the service it is today. Their dedication has played an important part in our transport services. Thank you.

Trip Data Numbers

Our required outputs for this annual reporting period are 3,221 which have increased by 130 from last year.

- **Total outputs:** 2,294 one-way trips (up 450 from last year)
 - NDIS clients make up 12 of these one-way trips (4 clients in total)
 - Home Care Packages / Other make up 36 of these one-way trips (10 clients in total)
 - Medical bus: 852 one-way trips (down 101 from last year)
 - CPN vehicles: 1,390 one-way trips (up 499 from last year)
 - Volunteer Hours: 3179 volunteer driver hours



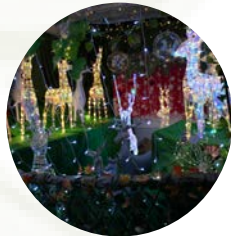
BSO REPORT

Krystle List - Business Support Officer

As mentioned in the 2022/2023 Annual Report we were successful in our tender for the Community and Neighbourhood Development Program (CND).

Lauren has done a fantastic job taking on this new program which included the organisation of many workshops and events for all to enjoy. Unfortunately, we farewelled Lauren in February as she takes on a new and exciting journey. We wish Lauren all the best in her future endeavours. Following Lauren's departure, I was successful in the recruitment process for the Business Support Officer role. Some of the great workshops and events Lauren organised prior to her departure are:

- Macrame Workshop with Catherine from Hang with Me where participants created stylish macrame wristlet key rings.
- The Enchanted Experience event. This was extremely popular and received great feedback from the community. "Please, please, please will you do this again next year xxxx" and "Fantastic job everyone! So much to see. We loved taking different photos."
- There has also been a Movie Night and Resin Art Workshop.



We've placed a big emphasis on training and upskilling our staff and volunteers and have held sessions in the past, such as First Aid.

Past Training:

- First Aid and CPR in March 2024. This was an invaluable session with dedicated trainers with life experience in the medical industry. The catering provided by the TBCC catering team was absolutely delicious!



We have also registered for a training system called Safety Hub Training. This will allow all Board, staff, volunteers, tutors and participants to complete training relevant to their role.

The economic hardship has noticeably continued with potential workshops, classes and training unable to proceed due to low interest.

Our "Get to Know Our Staff, Volunteers and Tutors at TBCC" segments on Facebook have proven to be quite popular. The purpose of these segments were to allow us internally to get to know each other better, and for the community to put a face to those working behind the scenes making all these amazing things happen around them.

I have recently undertaken a legislative review of all relevant Acts, Regulations, Standards and Guidelines to ensure our Policies and Procedures reflect the most recent legislative and funding requirements. All Policies and Procedures will be tabled at the next Audit, Governance and Risk meeting for review and adoption. Once adopted, these will be updated on the TBCC website.

I have been here for just five months, but it feels much longer than that. I have learnt so much and continue to learn on a daily basis. The incredible Board, CEO, staff and volunteers have been nothing short of exceptional. I feel a lot of joy coming to work knowing the difference we are making to the lives of those in our community. Being surrounded by such commitment, selflessness and love makes me strive to want to be better and do more.

I am looking forward to seeing what the next year holds.



HOW WE ARE MAKING A DIFFERENCE

COMMUNITY CAPACITY BUILDING

In May this year, the Rotary Club of Murray Bridge ran the Aged and Carers Expo at the Performing Arts Centre in Murray Bridge. The hall was filled with providers, and by mid-morning, it was buzzing with people exploring what the expo had to offer. Tailem Bend Community Centre was a firm favourite with the focus on transport, offering a bean bag toss game. Participants who threw a bean bag in each of the stoplight colours had a chance to win a 'hot lap' at the Tailem Bend Shell V Motorsport Park. The game proved very popular, with many stopping by to participate. Many questions were asked about our services and eligibility for people not living in Tailem Bend. This was a wealth of knowledge for attendees, and we added quite a few new consumers to our service. We also used the expo to advertise our need for volunteer drivers in the Murray Bridge area. About five people expressed interest on the day, with one following up via email regarding the process and the necessary checks to start. We hope to secure more drivers in Murray Bridge in the next financial year.



HEALTH, WELLBEING AND REABLEMENT

Genesis Care approached TBCC MMCPN to streamline the process for their patients to access the medical bus for appointments. Discussions were held on scheduling cancer treatments within the duration that the medical bus was in Adelaide. Given that some treatments require only 15-30 minutes, the medical bus is a cost-effective option, especially for daily treatments over weeks. Consumers, like Wendy from Murray Bridge, have praised the service, stating, "Too easy. It was very good." It's wonderful to make a difficult time in people's lives a bit easier with such a fantastic service at their fingertips. We look forward to further collaborations with Genesis Care in the future.

CULTURALLY VIBRANT COMMUNITY

To celebrate International Day Against LGBTQIA+ Discrimination we baked pink scones and displayed flags out the front of TBCC. An interstate guest, a member of the LGBTQIA+ community, expressed how welcomed they felt by our organisation, particularly noting the inclusive flags and the culturally vibrant shirts worn by our staff and volunteers. They were so impressed that they requested one of our cultural shirts to proudly promote our organisation in their home state. They mentioned that the way we made them feel inspired them to be as passionate about TBCC MMCPN as we are for the rest of their life. A community member driving past TBCC emailed thank us "Hello and good morning ☀️ I just wanted to send an email saying how proud I am that you have all of the pride Flags up 😊 it really means a lot to me to see visibility in our community and I wanted to thank you 😊"



HOW WE ARE MAKING A DIFFERENCE

ECONOMIC DIVERSITY AND ENTERPRISE

Gaining Public Benevolent Institution (PBI) and Deductible Gift Recipient (DGR) status significantly benefits TBCC MMCPN, enhancing our economic diversity and enterprise. As a PBI registered with the Australian Charities and Not-for-profits Commission (ACNC), TBCC MMCPN can apply for various charity tax concessions, reducing operational costs and increasing financial sustainability. The DGR status further amplifies this advantage by enabling donors to claim tax deductions for their contributions, incentivising higher donation volumes. These financial benefits bolster TBCC MMCPN's ability to diversify its economic base, invest in innovative community services, and enhance its social enterprise initiatives. Ultimately, PBI and DGR status empower TBCC MMCPN to expand its impact, support more community members, and foster a resilient local economy.

COLLECTIVE IMPACT

As evidenced in this report, the TBBB MMCPN actively collaborates with Government agencies and networks to achieve collective impact, such as with the Australian Community Transport Association (ACTA) and the Community Transport Pricing Pilot. Additionally, TBCC MMCPN engages in sharing social engagement activities and informative material such as the Words Grow Minds Campaign. We have been fortunate to secure numerous fee-free training opportunities, including Volunteer Trainer Delivery Skill Set training at no cost. We have made a majority of our training opportunities available to community members and local businesses, fostering a more knowledgeable and resilient community.

HELPING OUR COMMUNITY

TBCC MMCPN fosters social engagement, reducing loneliness, and keeping clients connected with family and community events. We provide emergency food relief and Second Bite Coles food security options. Significantly enhancing community well-being through reliable and accessible transportation services. By improving mobility for the elderly, disabled, and isolated individuals, MMCPN facilitates access to essential services, medical appointments, and social activities.

Additionally, TBCC MMCPN contributes to community resilience and education by offering fee-free training programs. These opportunities for community members and local businesses enhance skills, knowledge, and overall well-being. Initiatives like the Words Grow Minds Campaign promote awareness and education on important topics. TBCC MMCPN's strategic initiatives and collaborations lead to a more connected, informed, and resilient community, improving the quality of life for its members.

Covering over 35,000 square kilometres, TBCC MMCPN is a highly trusted and respected organisation. Our capacity to 'make it happen' is widely recognised, and we are frequently approached to collaborate with other organisations or share our knowledge and best practice service model. Our role in supporting flood-affected consumers relocate from Mannum and surrounding areas was executed quietly, assisting people in need until alternate housing options were identified. Our staff and volunteers excel in responding to natural disasters, evidenced by our proactive approach with bushfire kits and AEDs in our fleet, demonstrating our commitment to serving in the safest and most legislatively compliant manner.

In alignment with our constitution and strategic plan objectives, TBCC MMCPN consistently meets and exceeds its goals. Our dedication to these guiding principles ensures we continue to provide high-quality services and support to our community, reinforcing our mission to enhance the well-being and resilience of our members.



COMPLIMENTS

Seasons for Growth

Thank you for teaching me.
-anonymous

Thank you very much for going over and above to support me.
- Fran

Celebrate Connection

It was a super wonderful activity and everything was awesome. Kids and parents had so much fun together and enjoyed the yummy pizza.
Thank you very much.
Appreciate your support.
- anonymous

Most enjoyed the trip. Grant was a great driver. Very happy with the service provided.

Very happy with the bus. Will hire again.

PCMG

I love attending the sessions every week with my bub, we have so much fun! I love learning the songs and singing them to my bub at home. It's great seeing other families each week as well.
-anonymous

Persistent with tricky jobs, thoughtful about budget & respectful of my health needs & very prompt.

Staff so helpful and supportive. Patient and supportive evry visit.

DRUMBEAT

We have loved having you come out and deliver the program. Our students are so lucky.

DRUMBEAT

I loved how we got to learn songs while we listened to each other's emotions
-anonymous

A huge thank you Denise for a fantastic day out today. This is definitely one of the most entertaining musical trips I've been on.
-Judy

Enchanted Experience

Feel very supported "Fantastic job everyone! So much to see. We loved taking different photos."

Enchanted Experience

Please, please, please will you do this again next year
xxxx
-anonymous

TBCC is a wonderful place with so much support
-anonymous

Macrame

Thank you for everything you do
<3 x
-anonymous

PCMG

It's so amazing and I love being part of this. So glad it exists to make us mamma's feel included and supported.
-anonymous

Intergenerational visits

I think this is a great idea. The elderly really get a lot out of it and the young ones love it.
- anonymous

Thank you TBCC lunch was delicious, what a wonderful team you have

Being in your system gives piece of mind, and takes the pressure off her getting to appointments

The intergenerational sessions - they are my favourite.
anonymous

PCMG

When I have been able to attend with my two children I've felt welcomed and comfortable with the community for children's team that visit us in Meningie :) they do a wonderful job. - anonymous

Extremely happy with the great efforts of Mark.
-anonymous

...you are amazing and an integral part to what has been achieved at TBCC
-anonymous

PCMG

Love the interaction and community it provides for parents and children to create bonds and also be super informed.

I just wanted to say how proud I am that you have all the pride flags up. It really means alot to me to see visibility in our community and I wanted to say thank you
-anonymous

Love the social surprise trips - the first one made me feel like I hadn't felt for ages.
-anonymous

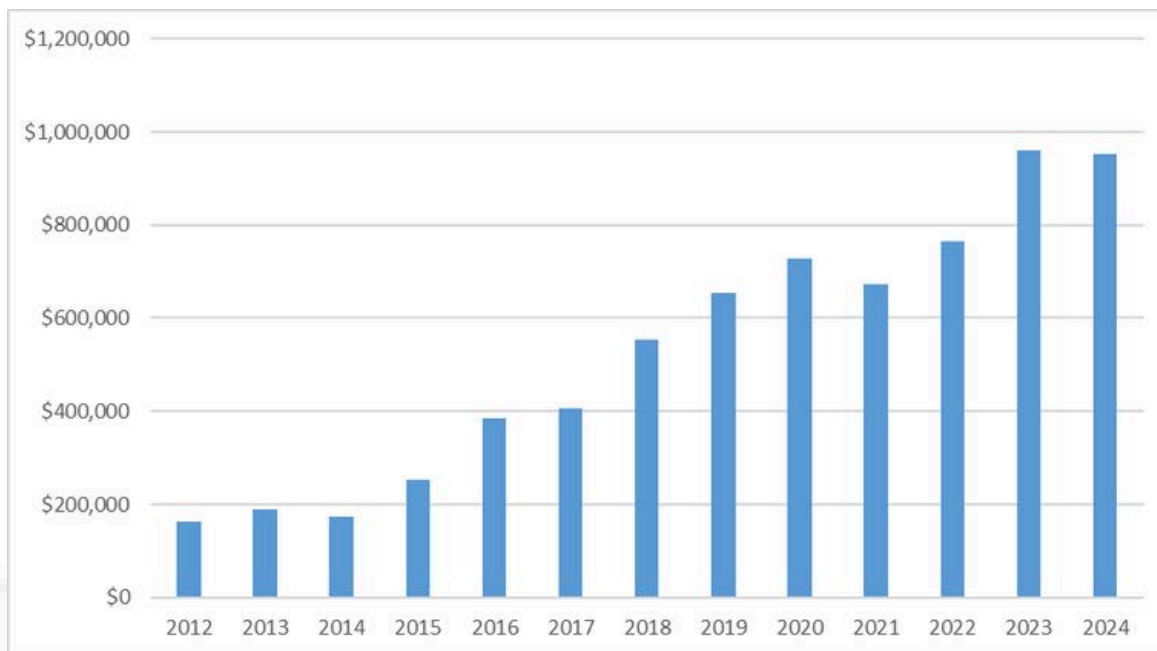
Very appreciative. Thanks for all that you do, you always make it work somehow
-Terry

Catering
Another extraordinary gift to the community.
-anonymous

Delighted with the quality, price and bus hiring system. Will hire again and recommend to others."

Fabulous morning tea and lunch! Very lucky to have such amazing service in our community. Delicious food.
-anonymous

ASSOCIATION GRANT FUNDING



Strategic Plan 2022-2026 Key Objectives

- 1** Assist people at risk of social or financial or social disadvantage, including Aboriginal and Torres Strait Islander people, those living in rural and remote communities, people living with disability or mental illness, newly arrived migrants, older adults, and others disadvantaged by various economic, cultural, social or educational factors.
- 2** Support for the relief of poverty and distress through the provision of material assistance and the delivery of support services; food and financial assistance referrals.
- 3** Reduce social isolation for people of all ages by fostering an inclusive environment, for people of all cultural orientations. Encouraging participants to freely express who they are, their own opinions and points of view, fully participate in teaching, learning, work, and social activities within the Centre.
- 4** Identify new initiatives, maintain existing community development programs, to respond to emerging perceived community needs.
- 5** Promote and encourage social benefits of volunteering, connections, genuine integration partnerships (with other groups whose objectives are like those of the Centre), to create stronger communities and regional collaboration.
- 6** Execute an operational excellence framework focusing on efficiencies, productivity, sustainability, social enterprise and continuous improvement.

TAILEM BEND COMMUNITY CENTRE INC

STATEMENT OF FINANCIAL POSITION AT 30 JUNE 2024

	Note	2024	2023
CURRENT ASSETS			
Cash on Hand	2	500.00	500.00
Cash at Bank	3	712,835.78	477,988.53
Trade and Other Receivables	4	61,453.93	37,029.85
Prepayments and Accruals	5	14,485.40	7,655.58
		<u>789,275.11</u>	<u>523,173.96</u>
NON-CURRENT ASSETS			
Plant & equipment	6	226,823.23	183,088.98
Leasehold Improvements	6	50,109.76	72,382.37
Total Non-Current Assets		<u>276,932.99</u>	<u>255,471.35</u>
TOTAL ASSETS		1,066,208.10	778,645.31
LESS: LIABILITIES			
CURRENT LIABILITIES			
Trade & Other Payables	7	17,584.98	19,537.15
Grants Unexpended	8	160,551.00	0.00
Provisions	9	166,074.25	145,691.68
		<u>344,210.23</u>	<u>165,228.83</u>
TOTAL LIABILITIES		<u>344,210.23</u>	<u>165,228.83</u>
NET ASSETS		<u>\$721,997.87</u>	<u>\$613,416.48</u>
EQUITY			
Retained Earnings	13	520,427.51	403,596.85
Employee Entitlement Reserve	10	166,074.25	174,323.52
Mini Bus Reserve	11	16,269.11	16,269.11
MMCPN Cars Reserve	12	19,227.00	19,227.00
ASSOCIATION FUNDS		<u>\$721,997.87</u>	<u>\$613,416.48</u>

STATEMENT BY THE MEMBERS OF THE COMMITTEE

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report set out on pages 1 to 10 (copies available on request)

1. Presents a true and fair view of the financial position of the Tailem Bend Community Centre Inc. as at 30 June 2024 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Tailem Bend Community Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



 Judy Bagg
 Chair



 Jeanette Gower
 Treasurer



**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF
TAILEM BEND COMMUNITY CENTRE INC**

Report on Audit of the Financial Report

We have audited the financial report of Tailem Bend Community Centre Inc (the association) which comprises the Statement of Financial Position as at 30 June 2024, the Statement of Financial Performance and the Statement of Cash Flows for the year then ended, a statement of material accounting policy information, other explanatory notes and the statement by the members of the Committee and the Committee Report.

In our opinion, the financial report of Tailem Bend Community Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) Giving a true and fair view of the association's financial position as at 30 June 2024 and of its financial performance for the year ended then ended; and
- (b) Complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of Australian Charities and Not-for-Profits Commission Regulations 2013

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial report Section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of the Committee for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of members.

The committee's responsibility also includes such internal control as the Committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

DEANE & ASSOCIATES

Richard F Deane



Date: 17 August 2024

69 Franklin Street, ADELAIDE SA


Richard F Deane, Principal

Liability limited by a scheme approved under Professional Standards Legislation



Want to know more?

 Contact our CEO, Tammy Shepherd by phone: 8572 3513

 or email: ceo@tbcc.org.au

 or visit our website: www.tbcc.org.au

 or Like us on Facebook: <https://www.facebook.com/TBCC87/>

